## SOUTH GEORGIA FIRE DISTRICT

## Delinquent account collection process

- 1. A penalty fee invoice of \$15.00 after account is 30 days past due will be mailed with a warning notice of disconnect date.
- 2. A week before disconnect date any delinquent accounts will be mailed a Registered / return receipt letter warning of the disconnect date. A Reconnection fee of \$25.00 will be applied *(if service is turned off)*.
- 3. Any accounts not paid on disconnect date, will be given to the System Manager to do a disconnection service call. (*Turn water service off*)